



**SELECT COMMITTEE ON 9-1-1 SERVICE AND PUBLIC SAFETY
COMMUNICATIONS**

Norma J. Torres, Chair

**Monday, November 14, 2011
10:00 a.m. – State Capitol, Room 437**

**Informational Hearing
Next Generation 9-1-1: Opportunities and Challenges**

AGENDA

I. Welcome

II. Next Generation 9-1-1: Opportunities and Challenges

1. David L. Furth, Deputy Chief, Federal Communications Commission, Public Safety and Homeland Security Bureau
2. Ryan Dulin, Chief, California Technology Agency, California 9-1-1 Emergency Communications Division
3. Brian Acosta, 9-1-1 County Coordinator, San Bernardino County
4. Linda Burton, Regulatory Manager, Sierra Telephone
5. Peter White, Director, Public Policy, AT&T
6. Frank Leaden, Senior Account Executive, Verizon
7. Chip Yarborough, Western Regional Director, National Emergency Number Association

III. AB 912 (Torres) Update: Recruitment and Training for 9-1-1 Dispatchers

1. Ryan Dulin, Chief, California 9-1-1 Emergency Communications Division, California Technology Agency
2. Joy Willis, Director, Shasta Area Communications Agency
3. Jason Elam, Public Safety Dispatcher I, Shasta Area Communications Agency
4. Cheri Lynn Rockwell, Senior 9-1-1 County Coordinator, Butte County

IV. Public Comments